

Process for retrieving User Name

If candidate forgets his/her User name, should click on "Forgot User name".

The screenshot shows a login form with the following elements:

- Header: Login (Only for already registered candidates)
- Input fields: Login ID/लॉगिन आयडी, Password/पासवर्ड (Kindly ensure safe custody of your password.)
- Captcha: FIABK, Refresh, Enter the text you see above
- Buttons: Sign in To Account, Forgot Password?/पासवर्ड विसरलात?, **Forgot Username?/वापरकर्तानाव विसरलात?** (highlighted in red)

When click on Forgot UserName, below screen will be displayed:

The screenshot shows the 'Forgot Username' form with the following elements:

- Header: **Forgot Username** (with a green checkmark icon) and a Back button.
- Input fields: Candidate's First Name / पहिले नाव *, Candidate's Middle(Father's) Name / मधले नाव *, Last Name/Surname / आडनाव *, Mobile No / मोबाइल नंबर *, Candidate's D.O.B (DD/MM/YYYY) / जन्मतारीख *
- Buttons: Get User Name / वापरकर्त्याचे नाव मिळवा, Reset / रीसेट करा, Back To Login / लॉगिनकडे परत जा

Candidate need to enter the below information.

1. Candidate's First name: Enter candidate First Name.
2. Candidate's Middle (Father's Name) : Enter Middle (Father's Name).
3. Last Name/Surname: Enter Last Name/Surname
4. Mobile No: Enter the mobile number.
5. Candidate's D.O.B (DD/MM/YYYY): Select the D.O.B using Calendar.

Candidate's needs to click on Get User Name, below screen will be displayed.

The screenshot shows a success message with the following elements:

- Header: **Success**
- Text: Your Username Successfully sent to your Registered Mobile Number.
- Button: OK